



Qilianshan North Rd.,
Eco&Tec Development Zone
Qinhuangdao City,Hebei,
China 066000

Tel:86-335-8076-558
Fax:86-335-8575-966
info@lamptron.com
www.lamptron.com

LAMPTRON INTERNATIONAL R.M.A. REQUEST FORM

Please fill out this form as complete and as clearly as possible with your replacement request

Customer Name:	E-Mail :	Contact Number:
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Address:

Date:	Invoice Number:	Purchase Date:
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Product Name :	Model #:	Color of Product:
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PCB #:	Retail Name form Location Purchased:
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REASON FOR RETURN:

Note: PCB#'s can be found on the rear of most fan controllers and are usually applied with a sticker above or near the power supply connection.

Lamptron Free Replacement Policy (please read carefully)

1. Manufacturer defects as clarified by Lamptron to be a known production defect
2. Catastrophic unit failure during regular use
3. LCD or Lighting failure on all fan controller units
4. Please send pictures of the defect along with your request.
5. Any physical damage on the product is considered "out of warranty".
6. Shipping must check with authorized Lamptron representative Via E-mail

All parts have a one-year warranty, free replacements are subject to each individual customer support representative, this means that every case is examined individually to prevent scamming. All submissions for a replacement controller must include a valid PCB # located on the back of every unit. The PCB #'s typically are displayed in the format, such as: **L FC2100303E01**, PCB #'s will contain the controller model followed by a series of digits. Replacements are only given after every attempt to receive a replacement through your local retailer has been exhausted.

PLEASE REMEMBER TO ATTACH A PROOF OF PURCHASE WITH YOUR REQUEST FOR RMA